



CAMPBELL
STEPHENSON
ASCOLESE LLP

4807 Spicewood Springs Road
Building 4, Suite 201
Austin, Texas 78759
T: 512-439-5080
F: 512-439-5099

Docket No.: SBL0002US

November 7, 2005

MAIL STOP AF
COMMISSIONER FOR PATENTS
P. O. Box 1450
Alexandria, VA 22313-1450

Re: Applicant(s): Anil K. Annadata, Wai H. Pak, Mingte Chen, Henry D. Jay
Assignee: Siebel Systems, Inc.
Title: System and Method for Maintaining Real-Time Agent Information for Multi-Channel Communication Queuing
Serial No.: 09/823,770
Examiner: Quynh H. Nguyen
Docket No.: SBL0002US
Filed: March 31, 2001
Group Art Unit: 2642

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) (in duplicate);
- (3) Response To Final Office Action (14 pages).



No additional fee is required.
The fee has been calculated as shown below:

CLAIMS AS AMENDED

	Claims Remaining <u>After Amendment</u>		Highest No. Previously <u>Paid For</u>		Present <u>Extra</u>	<u>Rate</u>	Additional <u>Fee</u>
Total Claims	41	Minus	41	=	0	x \$50.00	\$ 0.00
Independent Claims	3	Minus	3	=	0	x \$200.00	\$ 0.00
<input type="checkbox"/> Fee for Request for Extension of Time							\$ 0.00
<u>Total additional fee for this Amendment:</u>							\$ 0.00



Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.

Please charge our Deposit Account No. 502306 in the amount of

Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.

Total: \$ 0.00

I hereby certify that this correspondence is being deposited with the United States Postal Service as First-Class Mail in an envelope addressed to: Mail Stop AF, Commissioner For Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on November 7, 2005.

Attorney for Applicants

Date of Signature

Respectfully submitted,

Samuel G. Campbell, III
Attorney for Applicants
Reg. No. 42,381